The Addison of Oviedo, LLC

1915 W CR 419, Oviedo, FL, 332765

VISITATION POLICY

Purpose: It is the policy of The Addison of Oviedo that residents are free to invite friends and relatives to visit as long as such visitation does not interfere with the rights of other residents or compromise building security measures. The Addison of Oviedo respects each resident's right to receive visitors of his or her choosing at the time of his or her choosing, subject to the resident's consent, and in a manner that does not impose on the rights of another resident. The resident has a right to withdraw or deny visitor consent at any time. The resident remains responsible for their visitor(s).

Addison of Oviedo reserves the right to bar any individual who fails to comply with community rules, who interferes with the care of any resident, or who is a threat to the health safety or welfare of any resident, staff, volunteer or visitor of the community.

Addison of Oviedo does not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation, or disability. All visitors enjoy full and equal visitation privileges consistent with resident preferences.

Visitation Policy and Procedures:

1. The community's visiting hours are between 8:00 am and 9:00 pm daily. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests. Overnight visits must be pre-approved by the Administrator.

    a. Between the hours of 9:00 pm and 8:00 am, the front door is locked for security measures. If access is needed outside of visiting hours, the community Administrator should be notified. If your visitors come outside of visiting hours, they will need to use the front doorbell/phone to signal a member of the team.

    b. Residents and visitors must not prop open any door or use emergency exit doors.

2. There is no restriction on the length, frequency, or number of visitors. The Administrator should be notified and arrangements made if the resident has a group larger than what the resident's quarters would accommodate.

3. Visitors must enter and exit the community through the main entrance in order to sign-in and out at the reception desk.

4. Resident may invite guests to dine with them and will be charged accordingly for any guest meals. Residents should notify the Administrator one day in advance, if possible.

5. Guests are welcome to join the resident in events, activities, or tasks that are occurring as long as their presence is welcomed by the resident and does not impede the community's ability to perform scheduled and unscheduled support services for the resident or any other residents.

6. Visitors will not be allowed to bring pets into the building, unless prior approval from the Administrator is received.

7. Visitation from children is encouraged. Children under 18 must be accompanied by a responsible adult. Running, jumping on furniture and loud noises will not be permitted.

8. Guests are welcome to bring gifts, but should inform the community what item(s) are brought to ensure proper storage, identification, and appropriateness related to community policies and any Service Plan interventions.

9. If guests will be taking resident out of the community, the community must be notified to ensure that there are no care need conflicts; to provide any necessary instructions to resident and/or guest for the time offsite; and to sign the resident out of the community.

10. Consensual physical contact between a visitor and resident is permitted.

11. If the community has a reasonable belief that a guest's presence and/or interactions are detrimental to the resident being visited or any other resident, the community reserves the right to have that guest end their visit.

12. The community reserves the right to require a visitor to agree, in writing, to follow the community's policies and procedures. Community reserves the right to suspend in-person visitation for a specific visitor if the visitor violates the community's policies and procedures.

13. The resident's request to deny visitation will be honored with the exception of the person acting as the resident's legal representative.

    a. The community will honor any legally valid restraining orders barring visitation of which it is made aware. The Administrator must ensure that the Person in Charge (PIC) on all shifts and on each day is aware of these restrictions and is further aware of procedures to be followed should a restricted individual attempt to visit.

    b. Procedures should first include a courteous explanation of the restriction we are being asked or ordered to comply with. Should courtesy be ineffective, the Administrator should be notified and a 911 call placed for assistance from appropriate authorities.

14. Sales agents or representatives of religious groups who have not been invited on the Facility premises are not permitted and should be asked politely to leave. The community is the residents' home and any uninvited intrusion is unwarranted.

Visitor Infection Control and Education Procedures:

1. Visitors are required to adhere to community infection control measures throughout their visit.

2. Visitors are required to enter through the main entrance for screening, as necessary. The community will screen visitors based upon guidance issued by the Centers for Disease Control (CDC) and/or the Florida or local health department. Screening may include temperatures checks and a symptom assessment.

3. The community's visitation policy, including the community's infection control and education procedures, shall be made available to visitors at the reception desk. Verbal instructions about this information may also be obtained from the Administrator or designated Person in Charge (PIC). Visitors will be educated on the community's infection control and education policies, as necessary, to prevent the spread of communicable diseases.

4. Individuals with communicable diseases such as influenza are discouraged from visiting until they are no longer contagious. This does not impact the ability of essential workers and caregivers to visit a resident.

5. Visitors will not be required to submit proof of any vaccination or immunization.

6. Hand sanitizer is available at the sign-in desk. Masks and other Personal Protective Equipment (PPE) are available at all times, upon request. Additional PPE will be required in accordance with transmission-based precautions. Visitors will be reminded to perform hand hygiene, as necessary.

7. In the event of a confirmed communicable disease in the community, the community will notify guests as part of screening.

    a. The community reserves the right to restrict visitation or require visitors wear appropriate PPE in the event of a public health emergency or as required/recommended by the department of health. (Not applicable to essential caregivers).

    b. While the community does not impose a strict limit on the number of visitors a resident may have, the number of visitors at a single time may be adjusted in consideration of space limitations, infection control needs, and resident preferences. Any such adjustments will be made with the best interests of the residents and facility safety in mind and for compliance with any department of health guidelines.

8. Essential Caregivers – The resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.

    a. The community will allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the community. This section does not require an essential caregiver to provide necessary care to a resident and the community may not require an essential caregiver to provide such care.

b. The community allows for in-person visitation in all of the following circumstances, unless the resident, client, or patient objects: 1. End-of-life situations; 2. A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support; 3. The resident is making one or more major medical decisions; 4. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died; 5. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver; and 6. A resident who used to talk and interact with others is seldom speaking.

The Administrator is responsible for staff adherence with this visitation policy. In the absence of the Administrator, the PIC / Manager on Duty will be responsible for staff adherence to the visitation policy.